Fidelis Computer System Upgrade

Why are we upgrading our computer system?

- Keeping our member’s information safe, secure, and private is a top priority for the long-term needs of Fidelis Catholic Credit Union. We are converting to a new, more advanced, system to meet the future needs of our members.

When is the upgrade happening?

- Fidelis Catholic Credit Union will be upgrading our system on Wednesday, April 1st with limited transaction abilities.

What do you need to know?

- Many of the Credit Union’s services will be unavailable on Wednesday, April 1st including:
  - Online and Mobile Banking including Bill Pay
Access to Shared Branching
→ Teller transactions
→ Over the Phone Banking
→ Wire Transfers

• The services that **will be available** include:
  → Debit and Credit Cards on a limited basis
  → CO-OP ATM’s
  → Accepting Loan Applications (no approvals available until Thursday)

• **Be PREPARED!** Do any important transactions before or after Wednesday, April 1st. All transactions made during the upgrade including; automatic deposits, pre-scheduled payments and transfers, will be processed during normal business hours on **Thursday, April 2nd**. Consider the upgrade much as you would a federal holiday.

If you have any further questions or concerns, please call the Credit Union at 303.424.5037

Thank you for your patience and understanding!