



Fidelis Computer System Upgrade

Why are we upgrading our computer system?

- Keeping our member's information safe, secure, and private is a top priority for the long-term needs of Fidelis Catholic Credit Union. We are converting to a new, more advanced, system to meet the future needs of our members.

When is the upgrade happening?

- Fidelis Catholic Credit Union will be upgrading our system on **Wednesday, April 1st** with limited transaction abilities.

What do you need to know?

- Many of the Credit Union's services will be **unavailable** on Wednesday, April 1st including:
 - Online and Mobile Banking including Bill Pay

- Access to Shared Branching
 - Teller transactions
 - Over the Phone Banking
 - Wire Transfers
- The services that **will be available** include:
 - Debit and Credit Cards on a limited basis
 - CO-OP ATM's
 - Accepting Loan Applications (no approvals available until Thursday)
 - **Be PREPARED! Do any important transactions before or after Wednesday, April 1st. All transactions made during the upgrade including; automatic deposits, pre-scheduled payments and transfers, will be processed during normal business hours on *Thursday, April 2nd*. Consider the upgrade much as you would a federal holiday.**

If you have any further questions or concerns, please
call the Credit Union at **303.424.5037**

Thank you for your patience and understanding!