

## Important Information

Thank you for allowing Fidelis to assist you with your real estate loan.

We appreciate the trust you have placed in us!

We know that taking out a mortgage loan or home equity loan is not a transaction you do every day. The credit union staff and management consider it our responsibility to keep you informed on subjects relating to all aspects of financial services.

We want you to know that when a deed of trust is submitted for filing in the county you reside in; it becomes a public record. Businesses may access your name and address from that public record. You may receive solicitations in the mail from companies offering insurance, automatic payments or other offers. Some of these offers appear to come from the credit union, but they are not from us. We do not give or sell your information to unaffiliated third parties. The solicitations sent to you, will ask for your date of birth and a phone number to call you on. Often these solicitations are persistent and can be aggressive in nature, noting it is a "final notice". The credit union cannot block these letters, because the information comes from a public record. We are concerned by these solicitations and want you to aware of the issue. Fidelis cannot tell you if these companies are legitimate or not, we advise you, to not respond to these offers. We do not want you to be a victim of fraud. If you ever receive anything that appears to come from us, and you are unsure if it is legitimate or not, please contact us at 303-424-5037 or by email at [loans@fideliscu.org](mailto:loans@fideliscu.org).

Thank you for the blessing of your credit union membership,

Fidelis Catholic Credit Union