



Exciting **New** Digital Banking Upgrades!

We are excited to offer our members a quicker, better secured, technologically advanced Digital Banking platform!

When is the upgrade happening?

- Fidelis Catholic Credit Union will be upgrading our systems on **Wednesday, April 1st**. During this time the Mobile App and Online Banking **will be unavailable**.

Re-enrollment Information:

- Once the upgrade is complete, it will be necessary for you to re-enroll in Online Banking or the Mobile App. You will need to re-authenticate your personal information on the first re-enrollment login. **You WILL need to create a new password**. Once you have re-enrolled on either the Online Banking or the Mobile App you will use the same login credentials for the other service. You **WILL** need to re-download the mobile app from your phone's app store.

Bill Pay Re-enrollment:

- If you are currently using Bill Pay in the current online banking system, you will need to re-add all of your bill pay accounts into the new On-line Banking system.

If you have any other questions or concerns, please call the Credit Union at **303.424.5037**.

Thank you for you patience and understanding!